

Support Services & Resources

Individual Support

Including:

- Review performance narratives
- Help develop SMARTER goals
- Identify learning and growth opportunities for the Career Development Plan
- Provide talent conversation coaching

Team Collaboration

Including:

- Conduct info sessions for large departments
- Provide calibration meeting consulting

Email P.Douglas@uncc.edu to request any of the above individual or team services.

Workshops & Programs

Goal-Setting Workshops

- Examine, discuss, and create sample goals for employees
- Uncover project possibilities that top performers and rising stars might consider embracing order to achieve “exceeds expectations” performance status
- Collaborate and discuss possible goals that potentially motivate underperformers to rise to “meeting expectations” status

Delivering Feedback (SkillPort)

Overview

Giving feedback doesn't have to be terrifying, but you do need to prepare. Get your motives, your purpose, and your plan in place before you open your mouth - and know what you'll do if it doesn't go well. In this course, you'll learn how to decide whether feedback is appropriate or not, where it's appropriate, and how to ensure it makes a positive contribution to the development of the individual, the team, and the organization as a whole. You'll also get some tips on how to handle situations where someone reacts badly to your feedback.



LEAD Program, The Leadership Experience, and Leading at the Speed of Trust

Find these programs and more in the Learning & Organizational Development [Training Catalog](#)